Human Audio Rating.
Built for Weekly Scale.

C8C.ai deploys its established global English annotation workforce to evaluate conversational and voice AI, combining trained human judgments, independent reviews, rigorous QA, and reliable recurring weekly delivery.

1 **TURN-LEVEL RATINGS**
Score each AI response for CONTENT (what was said) and VOICE (how it sounded), with clear written evidence.

2 **DETAILED CONVERSATIONAL ASSESSMENTS**
Naturalness, fluency, prosody, pace, intonation, pronunciation, expressiveness, turn-taking, interruptions, backchannels, and response relevance.

3 **HUMAN PREFERENCE COMPARISONS**
Compare AI-generated responses using client-defined A/B/tie or preference rubrics; document reasons for judgments. Configured to each program.

4 **RELIABLE EVALUATION DATA**
Calibrated annotators, multiple independent blind ratings, inter-rater agreement checks, disagreement investigation, QA audits, adjudication, and client-ready records.

5 **SCALABLE WEEKLY DELIVERY**
Dedicated global English annotation workforce; client-specific onboarding; parallel rating teams; capacity planning, production tracking, weekly batches, structured exports against agreed SLAs.

CALIBRATE → RATE INDEPENDENTLY → QA / ADJUDICATE → DELIVER WEEKLY

HOW WE SCALE: We agree target weekly volumes with you, staff dedicated rating teams, ramp up in stages after calibration, and monitor capacity and quality each week so consistency holds as volume grows.

Let's scope a calibration pilot and weekly production ramp.

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